

myGov app

مھنگا بتيگا دلسبھاگ د myGov جا دلجو تھجہ / پلجا.

تفویض: myGov app:

- **جڏهن ته خدمت ڏيڻ لاءِ، اسان خدمت ڏيڻ لاءِ.**
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فیکلسمه، سیهجه، لیس app

ھەيلى مە، دۆڭ گەجە، بىز سىمىتىن د myGov تە دۇنيادە، دۇنيادە، ئې app. ئې گەجە، بىز سىمىتىن،
دۇنيادە، دۇنيادە، ئې بىل ئەف my.gov.au

جواب لفظیہ app

يُخبركم، تكمّل Australian Government myGov app ده حققت له:

- Apple App Store •

- .Google Play •

مکتبہ، مدرسہ، فیکلٹی، ہسپتال، د .app

سَجَّهَ app د

میں تھک دجھیلیں ،app، ،مجموعہ، ،4 قہمکتہ:

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تصديقًا على صحة PIN myGov app

PIN دېتھجه، کڈ دتت 6 ڈمچ. لے قسقه، د:

- كنبه لـ يس قد تم دمج وهدج ي 5 آت، م لمق 444444
- كنبه لـ سه دمج وهآ، م لمق 010101, 121212
- محلسمه دموم دنم سقم سمء زمزم هدمكم، م لمق 987654, 123456

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بند ۱۰، جدول ۱، ضمیمه ۱ app

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٢١ app جڳهه، ڪڍيس ڪٿي ٿي ڊيٽا، سٺو هٿڻ

قوله: **فَقِيلَ لَهُ**

- ڳڻپ، app ۾ ڳڻپ، ڳڻپ
- ڳڻپ، ڳڻپ، ڳڻپ
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- ڳڻپ، app ۾ ڳڻپ، ڳڻپ

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2. مہینہ myGov app PIN دیکھجے

مقبولہ، دستخطہ، PIN myGov app، دہشہ، مہندس، ۲، مہنتیں، ۱۰۰

- [illegible]

سہیل سے کہو، کتنے ہیں؟

- [illegible]

- [illegible]

نَبِّئْهُمْ بِذُنُوبِهِمْ الَّتِي كَانُوا يَعْمَلُونَ ۚ إِنَّهُمْ كَانُوا فِيهَا سَاهِبِينَ ۚ



myGov app

Secure and convenient access to myGov on your smartphone.

With the myGov app it is:

- simple to sign in
- easy to view and manage your myGov Inbox (inbox) messages
- quick to access linked services.

It also has a digital wallet to securely store some government digital cards and certificates.

Download and set up the app

You need a myGov account to set up the app. If you do not have an account, create one at **my.gov.au**

Downloading the app

Search for the official Australian Government myGov app in:

- Apple App Store
- Google Play.

The app is free to download and use.

Setting up the app

Once you have downloaded the app, follow these 4 steps:

1. Open the app and select **Sign in**.
2. Read the terms of use and privacy notice. If you understand and agree with the myGov terms of use, select **I Accept**.
3. Sign in to your myGov account. You will use either:
 - your myGov sign in details (username, password and enter a security code or answer a secret question)
 - your myGovID Digital Identity, if you have created your Digital Identity using your Australian identity documents.
4. Create a myGov app PIN (personal identification number) and set your sign in option. If you have fingerprint recognition or face recognition set up on your smartphone, you will be asked if you give permission to use it to sign in.

Rules for your myGov app PIN

Your PIN must be 6 digits long. It cannot:

- repeat the same number more than 5 times, for example 444444
- repeat pairs of numbers, for example 010101, 121212
- use numbers that are in order, for example 123456, 987654.

Do not set a **PIN** that is easy for people to guess, for example your date of birth. We recommend your myGov app PIN is different to other **PINs** you use.

Use the myGov app

View and manage your myGov Inbox (inbox) messages

You can:

- view, search and delete your inbox messages
- create folders and move messages between them.

Access and manage your linked services

Use your app to quickly and securely access your myGov linked services. You can link and unlink services in the app.

Store and access items in your myGov wallet (digital wallet)

The digital wallet is a place to securely store some government digital cards and certificates. The items you can add depend on which services you have linked and your circumstances.

You can add these items:

- Medicare cards
- Centrelink concession and health care cards.

You will be able to add more items in future.

It may take some time before all providers are ready to accept digital cards. It is a good idea to also have your physical cards with you.

Items in the wallet have a QR code (quick response code) on them. Service providers can scan this code to check the item is genuine and valid. This security feature helps protect your documents from fraud and theft.

Change your myGov account settings

You can view and change some account settings in your app.

Account details

You can:

- select your preferred name
- view your myGov account history
- close your myGov account.

Sign in options

Change your sign in options, including:

- your myGov app PIN
- fingerprint recognition or face recognition.

Notifications

You can change your notifications, including:

- turn on app push notifications
- select how you get inbox notifications
- show the service name in your inbox notification.

If you choose to get push notifications, you will need to turn on notifications in your smartphone settings. If you turn them off in your device settings, you need to update your notification preferences in your app as well.

Get help with the app

For your app to work best, download updates as soon as they are available. You can set up automatic updates for your smartphone.

You can find help with specific tasks in the app, such as adding items to your wallet or how to change your myGov app PIN.

If your app is not working as expected

You can:

- close the app and open it again
- turn your device off and then on again
- delete and then download the app again.

If you delete and download the app, you will need to set up your app again.

If your device crashes or freezes

You should turn your device off and on, and check your signal or wireless internet connection.

If you have forgotten your myGov app PIN

You can reset your myGov app PIN if you have forgotten it.

1. Select Forgot PIN on the myGov sign in screen.
2. Sign in to your myGov account. You will use either:
 - your myGov sign in details (username, password and enter a security code or answer a secret question)
 - your myGovID Digital Identity, if you have created your Digital Identity using your Australian identity documents.
3. Set a new myGov app PIN.

Need help?

- If you need help using myGov, the myGov app or signing into myGov, call **132 307** and select **Option 1** for the myGov helpdesk, which operates from:
 - Monday to Friday 7:00am – 10:00pm
 - Saturday to Sunday 10:00am – 5:00pm.

- If you're outside Australia, Call **+61 1300 169 468** and select **Option 1**. International call charges apply.
- For detailed steps on how to link services and manage your myGov account, go to **my.gov.au/help**
- Follow us on Twitter **@myGovau**
- Watch myGov videos at **youtube.com/mygovau**

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.